



**KAHMOTOR**  
(A MEMBER OF ORIENTAL HOLDINGS BERHAD)

# Honda Kah Motor Warranty



## **This Service Warranty is presented by**

KAH MOTOR CO. SDN. BHD. to the Owner of the New Honda vehicle who has purchased the New Honda vehicle directly from KAH MOTOR CO. SDN. BHD.

The Owner is advised to read the Information and the Warranty Terms and Conditions. Please do not hesitate to contact our Frontline Personnel at any of our Honda Service Centres should you require any further clarification or explanation with regards to these contents.

## **New Vehicle Limited Warranty**

### **Warrantor's Obligation**

This warranty is given by KAH MOTOR CO.SDN.BHD. of 370 Ubi Road 3 Singapore 408651 to the owner of the New Honda vehicle sold by KAH MOTOR CO. SDN. BHD. in Singapore.

Subject to the terms and conditions excluding, limiting and or otherwise affecting the operation of this Warranty, the obligation of KAH MOTOR CO. SDN. BHD. under this Warranty is limited only to altering, repairing and/or replacing at its option any parts, components, accessories, or material that is proven to be due to defect in material or defect in factory workmanship of Honda Motor Co., Ltd. (herein after referred to as "the Manufacturer"), and only in the course of normal usage.

The Owner is hereby advised to read the Terms and Conditions of this Warranty set out in the following pages.

Warranty service will be provided by KAH MOTOR CO. SDN. BHD. in Singapore at its Honda Service Centres.

### **This warranty covers**

All Honda models imported and sold by Kah Motor for 60 Months with Unlimited mileage. This warranty consists of a limited factory warranty provided by Honda Motor Co. for 36 months or 100,000km whichever comes first. Thereafter, the warranty is covered by an Extended limited warranty provided by Kah Motor for the 4<sup>th</sup> and 5<sup>th</sup> year.

The exceptions are as follows,

- 1) Vehicles sold for rental and leasing purposes.
- 2) Vehicles sold for tuition, commercial & private hire purposes.

### **Scope of Warranty**

Subject to any exclusions and limitations on the warranty set out in the leaflet, this Warranty shall operate to cover any factory installed parts (excluding parts listed by names or categories that are described under "THIS WARRANTY DOES NOT COVER" section of this leaflet) that is proven to be defective in material or factory workmanship of the Manufacturer under normal use during the period of this Warranty 60 Months, Unlimited Mileage from the date of vehicle registration with reference to the terms and conditions as stated in the vehicle sales invoice.

This Warranty does not apply to vehicles whose odometers have been found to have been tampered with. Any consequential, indirect or incidental loss or damage is also not included in this Warranty.

This Warranty also does not apply to breakdown service requested by the owner regardless of circumstances and/or whether KAH MOTOR CO. SDN. BHD. or any other motor vehicle workshop or personnel performed the breakdown service.

It is recommended to send your vehicle to Honda service centres of KAH MOTOR CO. SDN. BHD for preventive maintenance services and repairs. This Warranty does not apply to any alteration, replacement or repair works carried out by any unauthorized person or persons using workmanship or tools or parts that may not be compatible with your New Honda Vehicle that causes damage and/or consequent damage to your New Honda Vehicle. KAH MOTOR CO. SDN. BHD. shall not be held responsible to the owner for any damage or subsequent damage caused to the vehicle as aforesaid.

Any parts altered, repaired or replaced are covered only for the specified duration of the warranty period and mileage mentioned.

### **This Warranty does not cover or is limited to the following:**

#### **A. Factors Beyond Factory Control – This Warranty excludes the following:-**

Misuse by owners such as overloading, competition, racing, rallying or other related motor trials, tests or other purposes, use as a taxi, hire, tuition or instructional purposes or any other related use commercial use for commercial profit or benefit to the owner, use in places, terrain, weather or any other conditions that are not suitable for usage by Honda vehicles or beyond the performance and operational capabilities specified or recommended by the Manufacturer.

Unauthorised modifications, repair, replacement, adjustment or any other tampering of the Honda vehicle that are not authorised or approved by the Manufacturer or KAH MOTOR CO. SDN. BHD.

Accidents, negligence, lack of proper maintenance or service, abuse of proper usage, handling or operation of the said Honda vehicle, whether intentional or otherwise, and such abuse being contrary to the specifications or recommendations of the Manufacturer which are clearly set out in the owner's operating manual.

Any damage resulting from the use of non-genuine HONDA parts, or non-recommended parts or lubricants and other fluids which may result in deteriorated performance and reliability.

Warning: This warranty does not apply to any unauthorised modification to your new Honda vehicle which could affect its safety, performance, durability or operation and may violate traffic regulations under the applicable laws, which can also amount to a traffic offence.

**B. Wear and Tear / Natural Circumstances – This Warranty excludes the following:-**

Normal wear and tear, natural aging, deterioration, discolouration, fading, deformation, distortion, malfunction, misalignment, misfire, failure, breakdown or other damage cosmetic or structural due to the passage of time, normal use of the Honda vehicle or exposure to the natural elements of any equipment of the Honda vehicle in the normal cause of operation or usage of the said vehicle including, but not limited to, all engine parts and accessories, filters, belts, wires, bulbs, fuses, electrical and electronic components and parts, linings, chassis structure, body, suspension, tyres, drive shafts, propeller shafts, braking system, computer or electronically controlled systems, pneumatic, hydraulic or electromechanical systems, interior and exterior trim and equipment, bellows, hoses, timing, programming, alignment, calibration, balance or related adjustments and the like.

Minor irregularities such as slight noise or vibration appearing only under particular or irregular operation not recognised as affecting the function or quality of the Honda vehicle.

Operating noise or vibration due to natural circumstances like wind noise created from outside wind forces cutting against the front windscreen and pillars of the vehicle, tyre noise from different types of tyres fitted and/ or used (performance tyres or not), suspension noise, steering noise and other noise emitted by the vehicle that is recognised as normal operating noise or vibration of the Honda vehicle.

Vehicle body cosmetic or structural damage or surface corrosion due to damage from stone chips, scratches, hail stones, flooding, riots, environmental effects such as bird droppings, raindrops, acid raindrops, natural or artificial airborne fallout of dust, dirt, volcanic ash, haze, fire ash, tree sap, leaves, flowers, and the like.

Vehicle body cosmetic or structural damage due to water or raindrop stain otherwise known as “Water Marks” caused by water splashing, dropping, hitting, touching, staining in any manner natural, artificial or otherwise including but not limited to rainwater, be it contaminated or not, falling onto Honda vehicle and left to dry on the body surface.

Normal wear and tear, natural aging, deterioration, discolouration, fading, deformation, distortion, breakdown or other damage cosmetic or structural due to the passage of time, normal usage of the vehicle and/or exposure to the natural elements of the rubber based parts such as wiper rubber, door trims, weatherstrips and non-rubber based parts such as the windscreen, glass trims, interior soft-trim, upholstery and the like.

Normal wear and tear, natural aging, deterioration discolouration, fading, deformation, distortion, breakdown or other damage cosmetic or structural due to the passage of time, normal usage of the vehicle and/or exposure to the natural elements of the vehicle exterior body paint due to exposure and lack of maintenance.

Environmental fallout, natural or artificial, such as dirt, dust, volcanic ash, haze, fire ash and the like that settles on the windscreen and forming “grime” like deposits or other deposits

or layers of contaminants and causing the windscreen wiper to operate less effectively or not at all.

### **C. Owner's Responsibility**

It is the responsibility of the owner to ensure that the Honda vehicle receives the recommended, required or specified Maintenance Service as set out in the Service Information Folder. The Owner must retain evidence that Honda vehicle has been serviced according to Honda's Maintenance Schedule. Any claims made during the Warranty period will not qualify under this Warranty if the premature failure of the parts was due to the lack of proper Maintenance Service as aforesaid rather than from defect in the material used or workmanship of the Manufacturer.

If the Honda vehicle is subject to use under improper or severe conditions as explained in the owner's manual, the owner must follow the additional Maintenance Service required, recommended or specified in the said manual. If this is not complied with and Warranty claims are made, such claims will not qualify even if they were made during the period of Warranty.

The first 1,000 kms service for the initial Break-in Period and the subsequent 10,000 kms interval/6 monthly interval Maintenance Services whichever comes first, up to 5 Years, Preventive Maintenance Service (10,000kms, 20,000 kms, 30,000 kms etc.) to be carried out according to the recommended, required or specified in the Preventive Maintenance Service Schedule provided in the Service Information Folder that are essential for the proper and safe use and operation of the Honda vehicle. This warranty will not apply if the regular Preventive Maintenance Service is not carried out.

For Turbo Engine Vehicle - This warranty will not apply if the following are not undertaken:  
**Clause A** – Change of engine oil is required for the first 1,000 kms service for the initial Break-in Period and the subsequent 10,000 kms interval, 6 monthly interval or maintenance required indicator (🔧) lights up whichever comes first, up to 5 Years

Turbo Maintenance Services under **Clause A** to be carried out according to the recommended, required or specified in the Preventive Maintenance Service Schedule provided in the Service Information Folder that are essential for the proper, safe use and operation of the Honda vehicle.

The owner shall arrange by prior appointment and deliver the Honda vehicle to KAH MOTOR CO. SDN. BHD. Service Centres for any repair works under the Warranty.

In emergencies or other unavoidable circumstances, the necessary repair, replacement or adjustment of expendable parts such as batteries, tyres, lubricating fluids, coolants etc. as a result of defect in material or workmanship of the Manufacturer may be carried out by non-authorized workshop if the owner obtains prior approval from KAH MOTOR CO. SDN. BHD. The Owner must return the defective parts and the original invoice to KAH MOTOR CO. SDN. BHD. before any Warranty claim refund or reimbursement can be considered and/or entertained.

Note: Vehicles under the 5-year warranty, the -owner is advised to service them according to applicable Preventive Maintenance Service Schedule to enjoy the full warranty benefits.

#### **D. Limited Warranty**

**BATTERY** - The Warranty will cover only the first 12 months or 20,000 kms of service whichever comes first. The battery fitted on the vehicle as original equipment will be replaced free of charge if the cause of failure is due only to defect in the battery fitted. KAH MOTOR CO. SDN. BHD. reserves the right to replace the original equipment battery with a commercially compatible, similar or available battery, regardless of the make or brand.

**HYBRID BATTERY**

#### **Applicable to all e:HEV models: Jazz, Freed, HR-V, Civic, Step WGN, ZR-V & Accord (5-Year or 10-Year Hybrid Battery Warranty during Car Purchase)**

Warranty will cover only the hybrid battery for 5 Years (1<sup>st</sup> to 5<sup>th</sup> year) or 10 Years (1<sup>st</sup> to 10<sup>th</sup> year), mileage capped at 200,000km (whichever comes first). The battery fitted on the vehicle as original equipment will be replaced free of charge if the cause of failure is due only to defect in the battery fitted. Limited to 1 hybrid battery change during the coverage period.

The hybrid battery warranty may be transferred to a subsequent owner upon payment of a transfer fee of \$109 (inclusive of GST). Approval for the transfer is subject to an inspection to verify the battery's originality and to ensure that no tampering, modifications, or warranty-based replacements have been carried out.

**WINDSCREEN** - The Warranty will cover only defect in the material or workmanship of the windscreen supplied and/or fitted by the Manufacturer such as distorted images, stain trapped in the laminated glass and the like but excluding any damage as a result of normal usage, wear and tear, natural aging, deterioration, discolouration, fading, deformation, distortion, breakdown or other damage cosmetic or structural due to the passage of time, normal usage of the vehicle and/or exposure to the natural elements such as windscreen shatter, crack, chip, scratch and the like.

**INTERIOR UPHOLSTERY OR TRIM** - The Warranty will cover only defect in the material or workmanship of the interior upholstery or trim supplied and/or fitted as original equipment by the Manufacturer and in such cases, KAH MOTOR CO. SDN. BHD. reserves the right to carry out the necessary adjustment, replacement or repair works through an authorised local interior. Upholstery and Trims specialist, who shall be appointed at the sole discretion of KAH MOTOR CO. SDN. BHD.

#### **E. Limited Liabilities – This Warranty excludes the following:-**

Costs incurred due to the product defect as follows.

- Costs for vehicle towing incurred due to the product defect (including communication expenses, lodging, meals).
- Costs related to personal injury or property damage.

- Compensation for economic loss due to the product defect (commercial loss or costs for a substitute product while the product is undergoing repair).

Damage, loss or injury whatsoever the circumstances in which the Honda vehicle sold is used even if such damage, loss and/or injury is caused by or because of such products. Replacement of and costs of expendable maintenance items or materials made in connection with required Maintenance Service such as spark plugs, fuel filter, oil filter, drive belts, air cleaner element, rubber hoses, brake lining or pads, clutch disc, wiper rubber, bulbs, fuses, coolants, lubricants, refrigerants, washers, oil sump drainage bolt, hydraulic fluids, battery electrolyte and the like and labour charges to perform Maintenance Services, repairing, adjustment or replacement works, cleaning, polishing, replacing expandable parts or items, wheel alignment, balancing and the like.

#### **F. Supplier's Warranty**

Warranty for the following systems or items are provided in separate warranties by their respective manufacturers, suppliers, distributors, agents or representatives as the case may be. The warranty provided by KAH MOTOR CO. SDN. BHD. does not cover these items or systems.

KAH MOTOR CO. SDN. BHD. will not interfere with the final decision of the said respective warrantors regarding their equipment, parts, accessories or goods supplied and fitted to the Honda vehicle.

The owner is advised to read the separate warranties for the following systems or items not covered under the Warranty of KAH MOTOR CO. SDN. BHD.:

Audio System – Installed as non-original equipment on the Honda vehicle

Accessories – refer to the information under clause “H - Accessories”

#### **G. Vehicle Accident Repairs – Unauthorised Workshop**

Honda vehicles that suffer any form of damage that may require accident repairs, be it accidental or otherwise, by collision with the vehicle, objects or otherwise, and having been repaired by a non-authorized Vehicle Body Repair Workshop other than by the Honda approved Body Repair & Paint Centre, will not be covered under the Warranty for any claim arising out of the unauthorised workshop repair works, whether directly or indirectly.

For areas not affected by accident repair, Kah Motor will honour the parts within the warranty period.

#### **H. Accessories**

The Warranty does not cover defects in equipment, devices and accessories other than those approved by KAH MOTOR CO. SDN. BHD. under Warranty (Owner is advised to clarify with the sales representatives which type of equipment, devices and accessories are approved by KAH MOTOR CO. SDN. BHD.)

This Warranty does not cover additional body protection, rust proofing system, anti-corrosion protection system and the like applied on the vehicle and which is not approved

by KAH MOTOR CO. SDN BHD. under Warranty. If Kahshield System is applied on the Honda vehicle, please note that the Kahshield System Warranty applies separately to this Warranty. The Owner is advised to refer to terms and conditions of the Kahshield Warranty for its full effect and terms.

This Warranty does not cover accessories that are non-original equipment installed without the approval of KAH MOTOR CO. SDN. BHD., such as front spoiler, rear spoiler, roof spoiler, sun-roof, air reflector, side skirts, sports-rims, console box, over sized or under sized tyres, wheels or rims, or any other additional fittings that are considered non-original factory manufactured equipment for the Honda vehicle.

**I. Miscellaneous and Others – The Warranty exclude the following:**

Any Honda vehicle not sold by KAH MOTOR CO. SDN. BHD. or registered and/or operated outside Singapore.

**Accessories Warranty Terms & Conditions**

KAH MOTOR CO. SDN. BHD. warrants all original Honda and local Accessories against manufacture defect for a period of 1 year if pre-fitted before new car delivery or fitted after sales from the date of purchase and installation. The warranty shall not be applicable if it has been found, upon inspection, that the defect on the accessory was caused by abuse, misuse, unauthorised modifications, etc.

The following original Honda Accessories are exempted from this warranty,

- i) Consumable products. Eg. Floor carpet mat.
- ii) Chemical products. Eg. Grease, Wax, Oil and Adhesive.
- iii) Mugen accessories only come with 1 year or 20,000 km warranty, whichever comes first, against defect in manufacture only.

Due to manufacturers' limited production and product developments, replacement parts for original Honda Accessories may not be constantly available in the market. For this reason, all replacement parts for original Honda Accessories will be available only for a limited period from the date of production. In the event if the original Honda Accessory has been discontinued, KAH MOTOR CO. SDN. BHD., shall replace it with the original equipment or Honda accessories of other design or type if available.

Any accessories that are purchased and installed by accessory shops, suppliers, distributors, sellers or any other company, business or persons other than by KAH MOTOR CO. SDN. BHD. or any of its authorised operators or agents shall not be covered under this Warranty and is therefore not the responsibility of KAH MOTOR CO. SDN. BHD.

Note: The owner is advised to check with the sales representative which accessories installed are under Warranty and which are strictly personal gifts that are not covered under the Warranty.

This Warranty does not cover an original Honda Accessory if any of the abovementioned unwarranted accessories should in any manner, affect, alter, or change the performance, capabilities, functions or operation of the said original Honda Accessory whether with or without damage to the vehicle and any of its original equipment.

ALARM SYSTEMS - that are the original equipment of the Honda vehicle and/or that are locally fitted with approval and under Warranty by KAH MOTOR CO. SDN. BHD. is warranted for a period of 1 (one) year from the date of installation into the Honda vehicle. This Warranty does not cover the 'Actuator'. The 'Actuator' is warranted for 6 (six) months from date of actual installation. Factory fitted will be warranted for 5 years.

AUDIO SYSTEMS – that are the original equipment of the Honda vehicle and that are locally fitted with approval and under Warranty by KAH MOTOR CO. SDN. BHD. is warranted for a period of 1 (one) year from the date of installation into the Honda vehicle. The Warranty does not cover unauthorized additions, alterations, changes or modifications performed on the systems. Factory fitted will be warranted for 5 years.

On-Board DVR SYSTEMS – that are the original equipment of the Honda vehicle and that are locally fitted with approval and under Warranty by KAH MOTOR CO. SDN. BHD. is warranted for a period of 1 (one) year from the date of installation into the Honda vehicle. The Warranty does not cover unauthorized additions, alterations, changes or modifications performed on the systems.

Note: All other non-original equipment Audio Systems are warranted by their respective manufacturers or agents (Suppliers). No replacement systems will be provided when the systems are removed for warranty claims. Please refer to the relevant warranty provided separately by the manufacturers or agents for their full effects, terms and conditions.